

SP TOS

Terms of Service for Service Providers

Last updated on September 15th, 2026.

These Terms of Service are effective immediately for users accessing or using the Service offered by Wibet Inc. without an Account or those registering Accounts on or after January 1st, 2024.

PLEASE READ THESE TERMS OF SERVICE CAREFULLY. THIS IS A LEGAL AGREEMENT BETWEEN YOU AND WIBET INC. AND ITS SUBSIDIARIES, REPRESENTATIVES, AFFILIATES, OFFICERS, AND DIRECTORS, GOVERNING YOUR USE OF WIBET'S DIGITAL MARKETPLACE PLATFORM ("WIBET MARKETPLACE") AND ANY RELATED CONTENT OR SERVICES, INCLUDING BUT NOT LIMITED TO, MOBILE AND/OR WEB-BASED APPLICATIONS ("WIBET APP"). YOUR USE OF THE SERVICES CONSTITUTES YOUR ACCEPTANCE OF AND AGREEMENT TO ALL OF THE TERMS AND CONDITIONS IN THESE TERMS OF SERVICE AND YOUR REPRESENTATION THAT YOU ARE 18 YEARS OF AGE OR OLDER. IF YOU OBJECT TO ANYTHING IN THESE TERMS OF SERVICE, YOU ARE NOT PERMITTED TO USE THE SERVICES.

DEFINITIONS

For purposes of these Terms of Service, the following terms have the meanings set forth below:

"Wibet," "Wibet App," "Wibet Inc.," "we," "us," or "our"

Refers to Wibet Inc. and, as applicable, the Wibet mobile application, website, software, technology, platform, and related products and services operated or made available by Wibet Inc. These terms may be used interchangeably throughout these Terms.

"Service Provider", "SP", "you"

Refers to an independent professional who uses the Wibet platform to list, promote, manage, or provide beauty, cosmetic, grooming, barbering, wellness, or related services to clients. Service Providers operate independently and are not employees, agents, partners, joint venturers, or representatives of Wibet.

"Client"

Refers to an individual who accesses or uses the Wibet platform to discover, communicate with,

request, schedule, or obtain services from a Service Provider.

“Services”

Depending on the context, “Services” may refer to either or both of the following:

- **Platform Services:** The technology and marketplace services provided by Wibet, including account creation and hosting, provider profiles and listings, service discovery, search and filtering tools, calendar and appointment management features, communication tools, reviews and ratings, and other features made available through the Wibet platform.
- **Service Provider Services:** The beauty, cosmetic, grooming, barbering, wellness, or related services independently offered and performed by Service Providers. Service Provider Services are provided by the Service Provider and are not services performed, supervised, or guaranteed by Wibet.

“User Content”

Refers to any content, information, or materials submitted, uploaded, created, displayed, or otherwise provided by a Service Provider or Client through the Wibet platform, including profiles, service listings, descriptions, photographs, images, videos, reviews, links, pricing, availability, promotional materials, messages, and other media or information.

User Content may also be used, reproduced, displayed, or repurposed by Wibet in connection with operating, promoting, advertising, or marketing the Wibet platform, subject to these Terms and any applicable permissions or agreements.

“Unclaimed Listing”

Refers to a provider profile or listing created or displayed on Wibet for a Service Provider whose business information, publicly available professional information, images, or examples of work may already be available through publicly accessible online sources, and who has not yet registered for, claimed, or formally affiliated the listing with a Wibet account.

An Unclaimed Listing does not establish that the Service Provider has registered with Wibet, entered into an agreement with Wibet, or authorized Wibet to act on the Service Provider’s behalf.

Unclaimed Listings are:

- Not affiliated, endorsed, or partnered with Wibet;
- Listed solely for informational and directory purposes;
- Linked to external websites/social media governed by third-party Terms of Service; and
- Available to be claimed or removed upon request from the represented individual.

“Platform”

Refers collectively to the Wibet App, Wibet website, and any other websites, software, technology, features, or services through which Wibet makes its Platform Services available.

“Terms” or “Terms of Service”

Refers to these Wibet Service Provider Terms of Service, together with any policies, guidelines, or additional terms expressly incorporated into them by reference.

WIBET SERVICES

Wibet is a digital marketplace that connects independent beauty, cosmetic, grooming, and barbering Service Providers with clients seeking their services. Wibet provides tools that allow Service Providers to create listings, promote their services, communicate with clients, manage availability, schedule appointments, and more.

Wibet does not:

- Provide, supervise, or guarantee your services;
- Set your service prices or business policies;
- Employ, train, or certify you as a Service Provider;
- Guarantee the legality, safety, quality, or performance of your services; or
- Act as your agent, manager, employer, or representative.

You are solely responsible for the services you provide, your business practices, your interactions with clients, and compliance with all applicable laws, licenses, permits, and professional requirements.

USER RESPONSIBILITIES

User Acknowledgment

Clients are solely responsible for:

- Selecting their Service Provider;
- Choosing the desired services;
- Agreeing on the service location; and
- Evaluating Service Provider credentials, safety, hygiene, and suitability

Service Providers are solely responsible for:

- Setting accurate service prices;
- Maintaining licenses, permits, insurance, and tax compliance;
- Honoring all policies listed on their Wibet profile;
- Delivering their services safely and legally; and
- Ensuring that their publicly posted content or portfolio complies with all legal requirements.

All decisions to offer or receive services are made at the sole discretion and risk of the respective Users.

All Users acknowledge and agree that:

- Wibet does not conduct routine background checks on Clients or Service Providers;
- Providing or receiving services in private locations involves inherent risks for both parties; and
- Each User is responsible for assessing whether a Client or Service Provider is appropriate for the service transaction and for taking reasonable precautions to ensure their own safety, property, and personal belongings.

Wibet and its affiliates are not responsible for the actions, conduct, or omissions of any User, whether online or offline. You agree to release Wibet, its affiliates, and licensors from any liability arising from the conduct of other Users or your participation in services arranged through the platform. Wibet, its affiliates, and licensors disclaim liability for any claims, injuries, or damages arising in connection with the use of the platform or services.

Licensure and Legal Compliance

All Service Providers are solely responsible for maintaining compliance with all applicable local, state, and federal laws governing their practice. This includes holding valid licenses, certifications, permits, insurance, or any other credentials required to legally perform beauty or grooming services in their jurisdiction.

Wibet does not verify or monitor compliance with these requirements and assumes no liability for any services rendered in violation of laws or professional standards. By using the platform, each Service Provider represents and warrants ongoing compliance with all applicable legal and professional requirements.

Taxes and Financial Obligations

All Service Providers are solely responsible for managing and fulfilling their own tax obligations and financial requirements arising from services booked, promoted, or conducted through the Wibet platform. This includes, but is not limited to, income taxes, self-employment taxes, sales taxes, business taxes, and any filings, payments, or financial reporting required by local, state, or federal authorities. Service Providers are also responsible for maintaining appropriate financial records and complying with all laws governing the operation of their business.

Wibet does not collect, remit, or file taxes on behalf of Service Providers and assumes no responsibility for determining tax applicability or reporting obligations. By using the platform, each Service Provider represents and warrants that they will comply with all applicable tax laws and financial regulations and will indemnify Wibet against any claims, penalties, or liabilities related to their failure to meet these obligations.

Platform Limitations

Wibet exercises no control over the quality, suitability, safety, timing, legality, or reliability of any services offered. Wibet does not endorse or guarantee:

- The integrity, skill, or professionalism of any Service Provider or Client;
- The accuracy of any User profiles, credentials, photos, or service descriptions; or
- The outcome, effectiveness, or results of any services rendered.

Wibet does not verify certifications, licenses, or reviews and disclaims responsibility for any false, misleading, or unverified information posted by Users.

Identity Verification

As part of its commitment to safety, Wibet partners with third-party providers, including Amazon Web Services (AWS), for identity verification and data security. By using the platform, you acknowledge and agree to the applicable terms and conditions of the above third-party providers.

While Wibet requires submission of valid identification during registration, the platform does not guarantee the identity of any individual and is not liable for impersonation or fraud. Service Providers remain solely responsible for the accuracy of their profiles and representations.

Users who suspect fraudulent or misleading content may report it via contact@wibetapp.com. Wibet will review such reports within a reasonable timeframe.

Scheduling and Availability

Wibet provides tools to help Service Providers manage scheduling and availability; however, the platform does not guarantee the accuracy of listed times or the fulfillment of appointments.

All listings are user-generated and not verified or endorsed by Wibet. The creation of a reservation through the platform does not constitute a guarantee that a Service Provider will honor the appointment, and Wibet assumes no responsibility for scheduling conflicts or cancellations.

BOOKING

Fees and Pricing

Wibet does not process, facilitate, or verify payments for any services booked through the platform. All financial transactions are conducted directly between Clients and Service Providers, outside of the Wibet app.

Wibet is not a party to any agreements for payment or service delivery and cannot mediate disputes related to service quality, scheduling, or payment. All such matters are governed solely by the terms agreed upon between the Client and the Service Provider.

The prices for cosmetic and barbering services are determined exclusively by each Service Provider and displayed on their profile within the Wibet platform. Any additional charges — including tips, taxes, or other fees — should be discussed and agreed upon directly with the Service Provider prior to booking.

Service Providers are required to honor all prices, rates, policies, promotions, and terms they publish or make available through the Wibet platform. By listing services on Wibet, each Service Provider agrees that the prices and policies shown on their profile are accurate, up-to-date, and binding for any confirmed booking. Service Providers may not alter, increase, or otherwise modify the quoted price after a booking has been made, except as permitted under the platform's policies or with the explicit agreement of the Client.

Service Providers further agree to comply with all Wibet pricing rules, cancellation policies, service standards, and operational guidelines they accepted upon onboarding or made available through their account settings. Failure to adhere to these requirements may result in account suspension, removal, or other actions deemed necessary by Wibet.

Cancellations and No-Shows

By confirming a booking through the Wibet platform, the Client agrees to pay the total amount displayed at checkout directly to the Service Provider at the time services are rendered. This amount constitutes a binding agreement between the Client and the Service Provider.

Wibet is not responsible for:

- Payments owed to Service Providers for canceled or missed appointments;
- Enforcing or mediating cancellation or no-show policies; or
- Compensating Clients or Providers for appointments not completed due to any disruption.

Each Service Provider may establish their own cancellation or rescheduling policy, which may include fees for late cancellations or missed appointments. Clients are strongly encouraged to review these terms before confirming a booking.

Disputes and Refunds

Because Wibet does not handle payments, it cannot process refunds or resolve financial or service-related disputes. Any concerns or disagreements regarding payment, service quality, or timing must be addressed directly between the Client and the Service Provider.

By using the Wibet platform, Users acknowledge that Wibet is not a party to any financial transaction and assumes no liability for payment disputes, refunds, chargebacks, or unauthorized charges.

Content Restrictions

Service Providers may only post offerings relevant to the beauty and grooming industry. Acceptable categories include (but are not limited to): hairstyling, braiding, barbering, skincare, nail services, waxing, lash extensions, permanent makeup, and makeup artistry.

The following content, listings, profiles, or materials that include, depict, promote, solicit, facilitate, or imply any of the following are strictly prohibited on Wibet platforms:

- Pornographic or sexually explicit content;
- Nudity or sexually suggestive images, videos, services, or conduct;
- Sexual services, solicitation of sexual activity, or services intended primarily for sexual gratification;
- Hate speech, hateful conduct, or content that promotes, glorifies, or encourages discrimination, hostility, or violence against individuals or groups based on protected

characteristics;

- Content that promotes, encourages, facilitates, or threatens hate crimes, violence, or other unlawful conduct;
- Content that is obscene, exploitative, threatening, harassing, or otherwise inappropriate for the platform; or
- Content that is unrelated to the Service Provider's listed services or the intended use of the platform.

Wibet reserves the right to remove, restrict, or disable access to any content, listing, profile, or account that violates these restrictions or that Wibet reasonably determines is inappropriate, harmful, or inconsistent with the purpose of the platform. Violations may result in immediate suspension or termination of the user's account, and where necessary, reports to appropriate authorities.

Photos

Users may upload photos to showcase their work, promote services, or share experiences. All photos must:

- Be relevant to beauty, grooming, or self-care;
- Reflect professional quality and conduct; and
- Avoid infringing on the rights or privacy of others.

By uploading a photo, the User affirms that they:

- Are the lawful owner of the image; and/or
- Have all necessary rights and permissions from any identifiable person featured.

Prohibited content includes, but is not limited to:

- Nudity or sexually explicit imagery;
- Irrelevant or misleading material;
- Infringing or copyrighted content without permission; and
- Offensive or inappropriate branding or text.

Wibet reserves the sole discretion to remove any content it deems inappropriate, misleading, or unrelated to the platform's purpose. Service Providers may report unauthorized use of their work or any violations of this policy to contact@wibetapp.com.

Upon receiving a report, Wibet will review the content within 10 business days. Repeated or serious violations may result in suspension or permanent removal of the account without further notice.

Service Providers must not misrepresent another person's work, photos, or identity as their own. Only photos of services personally performed may be posted. If a Client requests removal of their image from a profile or marketing material, the Service Provider must comply promptly.

Failure to do so may result in disciplinary action, up to and including account suspension.

WIBET ACCOUNTS

Account Registration

By creating a Wibet App account ("Account"), you represent and warrant that you are at least 18 years of age and legally capable of entering into a binding agreement. Creating an Account grants you access to the Services offered by Wibet, subject to these Terms of Service, the Privacy Policy (which is incorporated herein by reference), and any additional restrictions communicated in writing by Wibet. When registering, you agree to provide truthful, accurate, current, and complete information as prompted by the registration process ("Registration Data"). You must not knowingly omit or misrepresent any material information. If your Registration Data changes, you agree to promptly update it within the platform or notify Wibet in writing.

You authorize Wibet to verify your Registration Data as necessary to confirm eligibility for use of the Services. Wibet reserves the right to suspend or terminate any Account that contains false, inaccurate, or incomplete information, or for failure to comply with registration requirements.

Account Identification

Upon registration, you will create or be assigned unique login credentials ("Account IDs"), including a username and password. You are required to register using your true and accurate legal name and, where applicable, your legitimate business or brand name.

Account IDs must be appropriate, non-offensive, and must not infringe on the rights of others. Wibet reserves the right to remove, edit, or reclaim any Account ID that it determines to be inappropriate, misleading, or infringing on someone else's intellectual property, including when a legitimate trademark owner notifies us of a conflict that is not connected to your real name or actual business.

Account Responsibility

Your Account is for personal and exclusive use. You agree not to share, sell, or allow another individual to use your Account IDs. You are solely responsible for maintaining the confidentiality and security of your Account credentials and for all activities conducted under your Account.

Wibet is not liable for any loss, damage, or liability resulting from unauthorized access to or use of your Account, including instances of theft, disclosure, or misuse of your login credentials.

If you become aware of any unauthorized use of your Account or any breach of security, you must immediately notify Wibet by filing a report on the Wibet App or by emailing contact@wibetapp.com.

While Wibet implements commercially reasonable security measures, you acknowledge that absolute privacy and security of transmitted data cannot be guaranteed.

Unclaimed Listings

Wibet may create Unclaimed Listings for publicly available businesses, salons, or independent service providers whose information is already visible on public websites or social platforms. These listings are generated to help Users discover local professionals and to allow Service Providers the option to later claim and manage their profile on the Wibet platform. Unclaimed Listings are not created for the purpose of endorsement, affiliation, or representation of any third-party business.

If you see an unclaimed profile that represents you, your business, or your work and you would like it removed or converted into a verified account, you may submit a request using the designated Unclaimed Listing Request Form or by emailing us at contact@wibetapp.com. Upon verification, Wibet will remove the listing or grant ownership to the appropriate Service Provider.

Any information displayed in an Unclaimed Listing is compiled from publicly accessible sources or submitted voluntarily by Users. Wibet does not profit from Unclaimed Listings and does not act as an agent, representative, or partner of any business included in such listings. All interactions with or bookings made through an Unclaimed Listing are undertaken at the User's own risk and remain subject to the same terms, limitations, and disclaimers that apply elsewhere in this Agreement.

Some unclaimed profiles may include links to external platforms, websites, or social media pages. These third-party sites operate under their own Terms of Service and privacy practices, which are outside Wibet's control. By choosing to follow an external link, Users acknowledge that Wibet is not responsible for the content, policies, or actions of any third-party platform.

ACCOUNT TERMINATION

Right to Terminate

Wibet reserves the right, at its sole discretion, to suspend or terminate your Account, access to the Platform, or use of the Services at any time and for any reason, including but not limited to:

- Violation of these Terms of Service or any other policy, guideline, or agreement with Wibet;
- Providing false, incomplete, inaccurate, or misleading information; or
- Engaging in dishonest, fraudulent, illegal, or otherwise inappropriate conduct.

Wibet may also suspend or terminate your Account without cause or prior notice if deemed necessary to protect the integrity, safety, or reputation of the platform and its users.

Effects of Termination

Upon the suspension or termination of your Account for any reason, you agree to the following:

- You remain bound by all provisions of this Agreement that by their nature should survive termination;
- You must immediately cease using the Services;
- Any licenses or permissions granted to you under this Agreement automatically terminate;
- Wibet may, but is not obligated to, delete or disable access to your data, content, or Account information stored on its servers; and
- Wibet shall not be liable to you or any third party for suspension, termination, or deletion of Account data.

Wibet is not responsible for any compensation, reimbursement, or damages arising from termination, suspension, or any interruption of service. Termination does not relieve you of obligations incurred prior to the termination date, including but not limited to payment of fees, outstanding balances, or cancellation-related charges owed to Wibet or any Client.

Fraudulent or Unauthorized Activity

Wibet is not liable for any losses, chargebacks, fraudulent transactions, or deceptive actions ("Fraudulent Actions") committed by any User. By using the Services, you release Wibet from all liability related to such actions. You agree to promptly notify Wibet of any suspected Fraudulent Actions that could impact the platform or other Users. Wibet reserves the right to suspend or permanently terminate any Account involved in, or suspected of facilitating, Fraudulent Actions.

Data and Content Preservation

It is solely your responsibility to back up your service listings, appointment records, client communications, and portfolio content externally. Wibet does not guarantee continued access to any data or content after suspension or termination, and deleted information cannot be recovered.

Wibet shall not be liable for business interruption, loss of data, loss of income, or missed opportunities resulting from any suspension or termination, regardless of cause.

LOYALTY PROGRAMS AND PROMOTIONS

Service Providers may choose to offer loyalty programs, referral incentives, discounts, or other promotional rewards to Clients. Any such program is created, managed, and enforced solely by the Service Provider, not by Wibet.

Wibet does not review, endorse, approve, sponsor, or enforce any promotional offer created by a Service Provider, nor does it act as a party to such offers. The Service Provider bears full legal, financial, and operational responsibility for any promotion they offer, including:

- Compliance with applicable federal, state, and local laws, including laws governing prepaid services, rebates, coupons, and gift offers;
- Disclosure of all terms in writing (including eligibility, expiration dates, usage limits, and refund rules); and
- Handling all disputes, misunderstandings, or claims arising from the promotion.

By offering a promotion through the platform, the Service Provider agrees to indemnify and hold harmless Wibet from any claim, loss, lawsuit, liability, or expense arising from such promotion.

WIBET COMMUNICATIONS

Service Providers acknowledge that the contact information they provide (including phone number or business contact details) may be made visible to Clients for the purpose of booking, coordinating, and receiving services.

By creating an Account, you consent to:

- The display of your business contact information to Clients;
- Receiving text messages, push notifications, or in-app alerts related to scheduling, bookings, and platform operations; and
- Wibet's use of your phone number for identity verification and appointment-related

communication.

Wibet does not sell, rent, or share phone numbers for marketing purposes and does not authorize unsolicited third-party messaging.

WIBET USE, LIMITATIONS, AND CHANGES TO THE SERVICE

Wibet may, at any time and at its sole discretion, modify, suspend, or discontinue any part of the Services, with or without notice. You acknowledge that Wibet is not liable for any interruption, error, delay, outage, or discontinuation of the Services.

Wibet will make reasonable efforts to maintain uptime, except in cases of:

- Planned system maintenance (advance notice will be provided where practical); or
- Events beyond Wibet's control, including but not limited to: natural disasters, acts of government, war, terrorism, civil unrest, labor disputes, power failure, internet disruption, or other force majeure events.

You acknowledge and agree that:

- Wibet has no obligation to update, support, or continue operating any version of the Services;
- Content you publish on the platform may be publicly visible and cannot always be controlled or removed once shared; and
- You are solely responsible for ensuring that your use of the platform complies with all applicable laws.

Wibet welcomes feedback but may use suggestions or ideas without obligation, compensation, or acknowledgment.

User Conduct – Prohibited Activities

To maintain a safe, lawful, and trustworthy platform, you agree not to:

- Impersonate another person or entity;
- Harass, threaten, stalk, intimidate, or harm any user;
- Carry or use weapons during appointments or service delivery, except as permitted by law;
- Violate any applicable law, regulation, or licensing requirement;
- Post false, misleading, defamatory, obscene, hateful, harassing, or illegal content;
- Infringe on intellectual property, privacy, or other legal rights;
- Upload viruses, malware, or malicious code;
- Reverse engineer, scrape, crawl, index, or data-mine the platform;

- Sell, rent, share, or transfer your account;
- Bypass or interfere with platform security measures;
- Use unauthorized automated tools to access or collect platform content; or
- Use Wibet for unlawful purposes or services unrelated to permitted beauty, grooming, or wellness services.

You further agree to:

- Keep your registration and account information accurate and up to date;
- Keep your account credentials secure and confidential;
- Not share, sell, or transfer your account to another person; and
- Maintain valid payment information, if applicable.

HIPAA NOTICE

Wibet is not a medical platform and is not designed to store, receive, or transmit protected health information ("PHI") as defined under the Health Insurance Portability and Accountability Act ("HIPAA"). Users must not share PHI with Service Providers through the Wibet platform.

PIH includes any information relating to:

- An individual's past, present, or future physical or mental health;
- The provision of health care to an individual; or
- Payment history for health care services.

By using the platform, you acknowledge and agree that:

- Any PHI you share through the platform is done at your own risk; and
- Wibet assumes no liability for the exposure, misuse, or disclosure of PHI shared in violation of this notice.

SECURITY

Wibet implements commercially reasonable administrative, technical, and physical safeguards designed to protect User information from loss, unauthorized access, misuse, alteration, or disclosure. However, no platform, data transmission, or storage system can be guaranteed 100% secure.

You acknowledge and agree that:

- Wibet cannot guarantee that unauthorized third parties will never circumvent security measures;
- You submit information and content to the platform at your own risk; and
- Wibet is not liable for security breaches beyond its reasonable control.

MISCELLANEOUS; CHANGES TO TERMS

These Terms of Service, together with the Privacy Policy and any referenced policies, constitute the entire agreement between you and Wibet regarding the use of the Services, and supersede all prior written or oral agreements.

Wibet may, at its sole discretion, modify, update, or replace any portion of these Terms at any time. Wibet will make reasonable efforts to provide notice of material changes (e.g., via email or app notification), but failure to receive notice does not invalidate the revised Terms.

If you do not agree to the updated Terms, you must immediately stop using the platform and close your Account. Continued use of Wibet after changes take effect constitutes your full and irrevocable acceptance of the updated Terms.

Wibet may assign its rights or obligations under these Terms at any time. Users may not assign theirs without written consent.

These Terms shall be governed by the laws of the State of California, without regard to conflict of law rules. You agree to the exclusive jurisdiction of the courts located in Los Angeles, California, for any dispute not subject to arbitration.

Failure by Wibet to enforce any right or provision is not a waiver of that right. If any provision is deemed unenforceable, the remaining Terms shall remain in full force and effect.

Any claim arising from use of the Services must be filed within 6 months of the event giving rise to the claim, or it is permanently barred.

DISPUTE RESOLUTION; BINDING ARBITRATION

Agreement to Arbitrate

You and Wibet agree that any dispute, claim, or controversy arising out of or relating to these Terms, the Services, or your relationship with Wibet (collectively, "Disputes") will be resolved through binding, individual arbitration, rather than in court, except as set forth below. Claims must be filed within six (6) months of the event giving rise to the claim, or it is permanently barred. This agreement to arbitrate is governed by the Federal Arbitration Act.

Informal Negotiation Required Before Arbitration

Before either party may commence arbitration, that party must first send the other a written notice of the Dispute ("Notice"). Notice to Wibet must be sent to contact@wibetapp.com and must include (a) your name and account email, (b) a description of the nature and basis of the Dispute, and (c) the specific relief sought. Notice to you will be sent to the email address associated with your account. After Notice is received, the parties agree to negotiate in good faith to resolve the Dispute for at least forty-five (45) days ("Negotiation Period"). Both parties agree that this informal negotiation process is a mandatory precondition to filing an arbitration demand or any court proceeding. If the parties do not resolve the Dispute within the Negotiation Period, either party may commence arbitration in accordance with this section. A party's compliance with this Notice and negotiation requirement may be raised at any time as a basis to stay or dismiss a prematurely filed arbitration or court action, and the statute of limitations and any filing deadlines will be tolled during the Negotiation Period.

Exceptions

Either party may bring an individual action in small claims court, and either party may seek injunctive or other equitable relief in court to prevent misuse of intellectual property, unauthorized access to the Services, or breach of confidentiality obligations.

Class Action Waiver

YOU AND WIBET AGREE THAT EACH MAY BRING CLAIMS AGAINST THE OTHER ONLY IN YOUR OR ITS INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS, COLLECTIVE, OR REPRESENTATIVE PROCEEDING. The arbitrator may not consolidate more than one person's claims and may not otherwise preside over any form of a representative or class proceeding.

Waiver of Jury Trial

YOU UNDERSTAND THAT IF EITHER PARTY ELECTS TO ARBITRATE, NEITHER PARTY WILL HAVE THE RIGHT TO SUE IN COURT OR HAVE A JURY TRIAL.

Arbitration Procedure

Arbitration will be administered by the American Arbitration Association ("AAA") under its then-current Consumer Arbitration Rules (or, if applicable, its Commercial Arbitration Rules) then in effect. The arbitration will be conducted in Los Angeles County, California, or, at your election, by videoconference or based on written submissions. Wibet will pay all filing, administration, and arbitrator fees for claims under \$10,000 unless the arbitrator finds the arbitration frivolous.

Opt-Out Right

You may opt out of this arbitration agreement by sending written notice via email to Wibet, Inc., Attention: Legal, at contact@wibetapp.com within 30 days of first accepting these Terms. Your written notice must include: (a) your username, (b) your name, (c) your address, (d) your telephone number, (e) your email address, and (f) a clear statement indicating that you do not wish to resolve claims through arbitration, demonstrating compliance with the 30-day time limit to opt out of the above arbitration and class action/jury trial waiver sections. Opting out does not affect any other provision of these Terms.

Severability of Class Waiver. If the class action waiver is found unenforceable as to a particular claim or request for relief, that claim or request must be severed from arbitration and may proceed in court, while the remainder of this arbitration agreement remains in force.

PROPRIETARY RIGHTS

Ownership of Intellectual Property

All text, images, logos, graphics, audio, video, code, software, data compilations, platform architecture, and other material made available through Wibet (collectively, "Content") are the exclusive property of Wibet or its licensors and are protected under U.S. and international copyright, trademark, and intellectual property laws.

The compilation, formatting, and arrangement of all Content is also the exclusive property of Wibet.

Trademarks

All names, logos, icons, and branding associated with Wibet are trademarks or service marks owned by Wibet or its licensors ("Trademarks"). No right or license to use Wibet Trademarks is granted unless expressly authorized in writing.

Any unauthorized use, reproduction, or imitation of Wibet Trademarks is strictly prohibited and may violate state, federal, or international law.

Use of Site and Content

The Wibet platform and its Content are intended solely for personal, non-commercial use. You may download or copy materials solely for personal reference. This does not grant you ownership, publication rights, or distribution rights.

You may not, without written permission from Wibet:

- Reproduce, publish, distribute, or publicly display platform content;
- Modify or create derivative works; or
- Sell, license, or exploit any portion of the platform or its Content;

Software

All software, source code, API frameworks, interfaces, and related files provided through the platform ("Software") are owned by Wibet or its licensors and are protected by law.

Unless explicitly permitted by a written license from Wibet, you may not:

- Reverse engineer, decompile, or disassemble the Software;
- Modify, rent, lease, loan, sell, sub-license, or distribute the Software;
- Use automated tools (bots, crawlers, scripts) to extract data or interact with the platform;
- Copy or replicate the Software architecture or code;

Restrictions on Use

You agree not to:

- Interfere with platform functionality or security;
- Use automated tools (bots, scrapers, etc.) to copy or extract data;
- Overload or damage the platform's infrastructure;
- Access the platform for competitive analysis, scraping, or data mining; or
- Circumvent access controls or authentication systems.

Wibet may suspend or terminate Accounts engaging in prohibited use.

CONTENT USAGE

Ownership & License Grant

By uploading, posting, or submitting any content (including images, videos, descriptions, and reviews) to Wibet, you retain ownership of your content and grant Wibet a non-exclusive, royalty-free, worldwide, sublicensable license, for the duration of your use of the Services and a wind-down period as described below, to:

- Use, display, reproduce, modify, adapt, and distribute your content on the Wibet platform;
- Feature your content in marketing, social media, advertising, and promotional materials; and
- Edit content (e.g., crop, resize, add branding) for platform consistency.

Termination of License

This license terminates upon deletion of your account or removal of the specific content, except that:

- Wibet may retain and continue using content that was already incorporated into a published marketing campaign, archival record, or promotional material as of the date of removal, for a reasonable wind-down period not to exceed twelve (12) months, after which such use will also cease upon written request; and
- Wibet may retain copies as required for legal, compliance, or dispute-resolution purposes for as long as necessary for those purposes.

No Transfer

This license is not transferable to unaffiliated third parties, except in connection with a merger, acquisition, or sale of substantially all of Wibet's assets, in which case the license transfers subject to the same terms and limitations described here.

Service Provider Responsibility

By submitting content, you affirm that:

- You own the content or have legal permission to upload it;
- The content does not infringe any copyright, trademark, privacy, or publicity rights;

- You have obtained consent from any identifiable individual featured in the content; and
- Wibet is not liable for claims involving unauthorized or infringing content.

Content Removal / Opt-Out

You may request removal of your content, including from marketing materials, by emailing contact@wibetapp.com. Wibet will honor such requests within a reasonable timeframe, subject to the wind-down and legal-retention provisions above.

DISCLAIMERS

Wibet does not conduct criminal background checks, employment history checks, license verification, or professional vetting. Wibet uses a third-party identity verification service solely to confirm that a user's submitted identification matches the information provided.

Wibet does not guarantee any User's safety, character, qualifications, or compliance with law.

Service Accuracy

Wibet does not guarantee the accuracy, reliability, or completeness of any content posted by Service Providers, including images, descriptions, pricing, portfolios, or representations of skill.

Platform Availability

Wibet does not guarantee uninterrupted access to the platform. Wibet is not liable for losses caused by outages, downtime, or technical issues.

User-Generated Content

Client reviews and other content posted by users are expressions of personal opinion. Wibet does not endorse, validate, or guarantee user reviews or comments, and may contain content that is inaccurate, offensive, or misleading.

Third-Party Links & Payments

Wibet may display links or references to third-party platforms (e.g., Cash App, Venmo, Zelle). Wibet is not responsible for the policies, services, disputes, or losses associated with third-party sites or payment methods.

Health & Safety

Wibet encourages professionalism but cannot guarantee the safety, quality, legality, or outcome of services provided by Service Providers. Clients are responsible for evaluating their own personal safety and service expectations.

No Warranty

The Wibet platform and all services are provided "as is" and "as available," without warranties of any kind, express or implied.

LIMITATION OF LIABILITY & RELEASE

To the fullest extent permitted by law, Wibet shall not be liable for any claims, damages, or losses arising from or related to:

- Your interactions, communications, transactions, or disputes with other Users;
- The acts, omissions, conduct, representations, or misconduct of any User or other third party;
- The quality, safety, legality, availability, or performance of any services offered by Users;
- Any content, information, recommendations, reviews, or representations provided by Users or third parties;
- Third-party websites, applications, services, payment processors, or other platforms;
- Unauthorized access to, alteration of, or disclosure of your account, information, or User Content, except to the extent caused by Wibet's failure to meet obligations that cannot be excluded under applicable law; or
- Any other matter relating to the Services that is beyond Wibet's reasonable control.

Nothing in these Terms excludes or limits liability that cannot be excluded or limited under applicable law.

Maximum Liability

To the fullest extent permitted by applicable law, the Wibet Parties' total aggregate liability to you

for any and all claims arising out of or relating to these Terms or the Services, whether based in contract, tort (including negligence), statute, or any other legal theory, shall not exceed the greater of:

- One hundred U.S. dollars (US \$100); or
- The total amount of platform fees, if any, actually paid by you to Wibet during the twelve (12) months immediately preceding the event giving rise to the claim.

This limitation applies to the fullest extent permitted by applicable law, regardless of whether Wibet was advised of the possibility of such damages.

Release of Claims

To the fullest extent permitted by applicable law, you agree to release, discharge, and hold harmless Wibet from claims, demands, losses, liabilities, damages, costs, and expenses arising out of or relating to:

- Your interactions, communications, transactions, or disputes with other Users;
- The acts, omissions, conduct, or misconduct of Users or other third parties;
- Services provided, arranged, or advertised by Users, including their quality, safety, legality, or performance;
- Payments or transactions processed through third-party payment providers or platforms; and
- Any dispute between you and another User or third party.

You understand that Wibet is a technology and marketplace platform that facilitates connections between independent service providers and clients seeking self-care and beauty services. Wibet does not provide, supervise, control, or guarantee the services you offer through the platform. You are solely responsible for the services you provide, your interactions and transactions with clients, and your compliance with all applicable laws, regulations, licensing requirements, and professional standards. Wibet is not responsible for your acts or omissions, or for the acts or omissions of clients or other third parties.

If you are a California resident, you expressly waive the protections of California Civil Code § 1542. You acknowledge and agree that, to the fullest extent permitted by applicable law, the release above applies to claims that you know about as well as claims that you may not know or suspect to exist at the time you agree to the release. This waiver applies only to the extent such waiver is permitted by applicable law.

Acknowledgment

By accessing or using the Services as a service provider, you acknowledge and agree that:

- Wibet is a technology and marketplace platform that facilitates connections between

independent service providers and clients seeking self-care and beauty services;

- You are an independent service provider and are solely responsible for the services you offer and provide through the platform, including the quality, safety, legality, pricing, scheduling, and performance of those services;
- Wibet does not employ, supervise, direct, or control you or the manner in which you provide your services to clients;
- You are solely responsible for maintaining any licenses, certifications, permits, insurance, qualifications, and other requirements applicable to the services you provide;
- You are solely responsible for your interactions, communications, appointments, transactions, and disputes with clients;
- Wibet does not guarantee the identity, qualifications, conduct, safety, or behavior of any client, nor does Wibet guarantee that any client will complete a booking, make a payment, or comply with your policies;
- You are responsible for exercising reasonable judgment and taking appropriate precautions when communicating with or providing services to clients;
- Wibet is not responsible for the actions, conduct, content, representations, omissions, or disputes involving clients or other third parties, except to the extent that Wibet's responsibility cannot legally be excluded or limited; and
- Your use of the Services does not create an employment, agency, partnership, joint venture, or other similar relationship between you and Wibet.

Nothing in this Section limits or waives any rights, obligations, or remedies that cannot lawfully be limited, waived, or released under applicable law.

INDEMNIFICATION

User Indemnification Obligations

You agree to indemnify, defend, and hold harmless Wibet and its affiliates, officers, directors, employees, agents, licensors, and service partners from and against any and all claims, losses, liabilities, damages, costs, and expenses (including reasonable attorneys' fees) arising out of or related to:

- Your breach of these Terms of Service or any applicable law;
- Your negligent, unlawful, fraudulent, or harmful act or omission, or that of anyone using your account with your authorization;
- Any content you upload, post, or distribute through the platform, to the extent such content infringes a third party's rights or violates these Terms; or
- Any claim by a third party arising from services you performed or offered, to the extent such claim arises from your own act, omission, or breach of professional or legal obligations (and not from Wibet's own negligence or willful misconduct).

This indemnification obligation does not extend to claims arising solely from another User's independent misconduct, Wibet's own negligence or willful misconduct, or Wibet's breach of these Terms.

Notice and Cooperation

Wibet will provide you with prompt notice of any claim for which it seeks indemnification. Wibet reserves the right, at its own expense, to assume exclusive control and defense of any matter otherwise subject to indemnification by you, in which case you agree to reasonably cooperate with Wibet's defense. You may not settle any claim on Wibet's behalf without Wibet's prior written consent.

Your indemnification obligation survives account termination and use of the Service.

PRIVACY

Commitment to Privacy

Wibet is committed to safeguarding the privacy and security of user information. Our full privacy practices are detailed in the Wibet Privacy Policy, which is incorporated by reference into these Terms.

Information Collected

Wibet collects personal and transactional information necessary to operate the platform, including but not limited to:

- Name, email address, account credentials, and relevant payment information;
- Service listings and booking activity;
- Communication logs, app usage data, and device identifiers; or
- Identity verification data (processed through a third-party provider).

A full data list is available in the Privacy Policy.

Your Information

Wibet may use your personal information to:

- Provide, maintain, and improve the Services;
- Process bookings, transactions, and communications;
- Send confirmations, updates, notifications, and support messages;
- Respond to customer inquiries;

- Deliver security alerts, policy changes, or required notices; and/or
- Send promotional or marketing communications (only when legally permitted).

Sharing of Information

Wibet does not sell personal data, **but** may share information only as necessary to:

- Provide platform services (e.g., cloud hosting, identity verification, support software);
- Comply with legal obligations or government requests; or
- Protect rights, safety, and legal interests of Wibet and its users.

All such disclosures are governed by contractual confidentiality and data-protection requirements.

Data Security

We implement commercially reasonable administrative, technical, and physical safeguards to protect personal data. However, no electronic transmission or storage system is completely secure, and we cannot guarantee absolute security.

User Rights

Users may have rights under applicable law to:

- Access or request a copy of their personal data;
- Request correction or deletion of inaccurate data; and
- Request restriction of processing or withdraw consent.

These rights are detailed in the Privacy Policy.

Changes to Privacy Practices

Wibet may update this Privacy section or the Privacy Policy at any time. Changes will be posted with a revised "Last Updated" date, and additional notice may be provided where required by law.

Contact

For privacy questions, concerns, or data requests, contact:
contact@wibetapp.com

CL TOS

Terms of Service for Clients

Last updated on September 15th, 2026.

These Terms of Service are effective immediately for users accessing or using the Service offered by Wibet Inc. without an Account or those registering Accounts on or after January 1st, 2024.

PLEASE READ THESE TERMS OF SERVICE CAREFULLY. THIS IS A LEGAL AGREEMENT BETWEEN YOU AND WIBET INC. AND ITS SUBSIDIARIES, REPRESENTATIVES, AFFILIATES, OFFICERS, AND DIRECTORS, GOVERNING YOUR USE OF WIBET'S DIGITAL MARKETPLACE PLATFORM ("WIBET MARKETPLACE") AND ANY RELATED CONTENT OR SERVICES, INCLUDING BUT NOT LIMITED TO, MOBILE AND/OR WEB-BASED APPLICATIONS ("WIBET APP"). YOUR USE OF THE SERVICES CONSTITUTES YOUR ACCEPTANCE OF AND AGREEMENT TO ALL OF THE TERMS AND CONDITIONS IN THESE TERMS OF SERVICE AND YOUR REPRESENTATION THAT YOU ARE 18 YEARS OF AGE OR OLDER. IF YOU OBJECT TO ANYTHING IN THESE TERMS OF SERVICE, YOU ARE NOT PERMITTED TO USE THE SERVICES.

DEFINITIONS

For purposes of these Terms of Service, the following terms have the meanings set forth below:

"Wibet," "Wibet App," "Wibet Inc.," "we," "us," or "our"

Refers to Wibet Inc. and, as applicable, the Wibet mobile application, website, software, technology, platform, and related products and services operated or made available by Wibet Inc. These terms may be used interchangeably throughout these Terms.

"Service Provider"

Refers to an independent professional who uses the Wibet platform to list, promote, manage, or provide beauty, cosmetic, grooming, barbering, wellness, or related services to clients. Service Providers operate independently and are not employees, agents, partners, joint venturers, or representatives of Wibet.

"Client", "you"

Refers to an individual who accesses or uses the Wibet platform to discover, communicate with,

request, schedule, or obtain services from a Service Provider.

“Services”

Depending on the context, “Services” may refer to either or both of the following:

- **Platform Services:** The technology and marketplace services provided by Wibet, including account creation and hosting, profile creation, service discovery, search and filtering tools, appointment management features, communication tools, reviews and ratings, and other features made available through the Wibet platform.
- **Service Provider Services:** The beauty, cosmetic, grooming, barbering, wellness, or related services independently offered and performed by Service Providers. Service Provider Services are provided by the Service Provider and are not services performed, supervised, or guaranteed by Wibet.

“User Content”

Refers to any content, information, or materials submitted, uploaded, created, displayed, or otherwise provided by a Service Provider or Client through the Wibet platform, including profiles, service listings, descriptions, photographs, images, videos, reviews, links, pricing, availability, promotional materials, messages, and other media or information.

User Content may also be used, reproduced, displayed, or repurposed by Wibet in connection with operating, promoting, advertising, or marketing the Wibet platform, subject to these Terms and any applicable permissions or agreements.

“Unclaimed Listing”

Refers to a service provider profile or listing created or displayed on Wibet for a Service Provider whose business information, publicly available professional information, images, or examples of work may already be available through publicly accessible online sources, and who has not yet registered for, claimed, or formally affiliated the listing with a Wibet account.

An Unclaimed Listing does not establish that the Service Provider has registered with Wibet, entered into an agreement with Wibet, or authorized Wibet to act on the Service Provider's behalf.

Unclaimed Listings are:

- Not affiliated, endorsed, or partnered with Wibet;
- Listed solely for informational and directory purposes;
- Linked to external websites/social media governed by third-party Terms of Service; and
- Available to be claimed or removed upon request from the represented individual.

“Platform”

Refers collectively to the Wibet App, Wibet website, and any other websites, software, technology, features, or services through which Wibet makes its Platform Services available.

“Terms” or “Terms of Service”

Refers to these Wibet Client Terms of Service, together with any policies, guidelines, or additional terms expressly incorporated into them by reference.

WIBET SERVICES

Wibet is a digital marketplace that connects independent beauty, cosmetic, grooming, and barbering Service Providers with clients seeking their services. Wibet provides tools that allow Service Providers to create listings, promote their services, communicate with clients, manage availability, schedule appointments, and more.

Wibet does not:

- Provide, supervise, or guarantee your services;
- Set your service prices or business policies;
- Employ, train, or certify you as a Service Provider;
- Guarantee the legality, safety, quality, or performance of your services; or
- Act as your agent, manager, employer, or representative.

Service Providers and Clients enter independently into agreements for the performance of beauty or grooming services. All services performed are entirely the responsibility of the individual Service Provider.

USER RESPONSIBILITIES

User Acknowledgment

Clients are solely responsible for:

- Selecting their Service Provider;
- Choosing the desired services;
- Agreeing on the service location; and
- Evaluating Service Provider credentials, safety, hygiene, and suitability

Service Providers are solely responsible for:

- Setting accurate service prices;
- Maintaining licenses, permits, insurance, and tax compliance;
- Honoring all policies listed on their Wibet profile;
- Delivering their services safely and legally; and
- Ensuring that their publicly posted content or portfolio complies with all legal requirements.

All decisions to offer or receive services are made at the sole discretion and risk of the respective Users.

All Users acknowledge and agree that:

- Wibet does not conduct routine background checks on Clients or Service Providers;
- Providing or receiving services in private locations involves inherent risks for both parties;
- Each User is responsible for assessing whether a Client or Service Provider is appropriate for the service transaction and for taking reasonable precautions to ensure their own safety, property, and personal belongings;
- Each Client is solely responsible for evaluating and selecting their Service Provider, including reviewing the Service Provider's profile, pricing, policies, portfolio, communication style, and any other information made available on or outside the Wibet platform; and
- Clients are also responsible for determining whether a Service Provider is suitable, safe, properly qualified, and appropriate for their needs before booking. Wibet does not guarantee the accuracy, legality, competency, or quality of any Service Provider or the services they offer.

Wibet and its affiliates are not responsible for the actions, conduct, or omissions of any User, whether online or offline. You agree to release Wibet, its affiliates, and licensors from any liability arising from the conduct of other Users or your participation in services arranged through the platform. Wibet, its affiliates, and licensors disclaim liability for any claims, injuries, or damages arising in connection with the use of the platform or services.

Scheduling and Availability

Wibet provides tools to help Service Providers manage scheduling and availability; however, the platform does not guarantee the accuracy of listed times or the fulfillment of appointments.

All listings are user-generated and not verified or endorsed by Wibet. The creation of a reservation through the platform does not constitute a guarantee that a Service Provider will honor the appointment, and Wibet assumes no responsibility for scheduling conflicts or cancellations.

BOOKING

Fees and Pricing

Wibet does not process, facilitate, or verify payments for any services booked through the platform. All financial transactions are conducted directly between Clients and Service Providers, outside of the Wibet app.

Wibet is not a party to any agreements for payment or service delivery and cannot mediate disputes related to service quality, scheduling, or payment. All such matters are governed solely by the terms agreed upon between the Client and the Service Provider.

The prices for cosmetic and barbering services are determined exclusively by each Service Provider and displayed on their profile within the Wibet platform. Any additional charges — including tips, taxes, or other fees — should be discussed and agreed upon directly with the Service Provider prior to booking.

Cancellations and No-Shows

By confirming an appointment through the Wibet platform, the Client agrees to pay the total amount displayed at checkout directly to the Service Provider at the time services are rendered. This amount constitutes a binding agreement between the Client and the Service Provider.

Wibet is not responsible for:

- Payments owed to Service Providers for canceled or missed appointments;
- Enforcing or mediating cancellation or no-show policies; or
- Compensating Clients or Providers for appointments not completed due to any disruption.

Each client must adhere to the Service Provider's own cancellation or rescheduling policy, which may include fees for late cancellations or missed appointments. Clients must review these terms before confirming an appointment..

Disputes and Refunds

Because Wibet does not handle payments, it cannot process refunds or resolve financial or service-related disputes. Any concerns or disagreements regarding payment, service quality, or timing must be addressed directly between the Client and the Service Provider.

By using the Wibet platform, Users acknowledge that Wibet is not a party to any financial transaction and assumes no liability for payment disputes, refunds, chargebacks, or

unauthorized charges.

Content Restrictions

Clients may only post content relevant to the beauty and grooming industry. Acceptable categories include (but are not limited to): hairstyling, braiding, barbering, skincare, nail services, waxing, lash extensions, permanent makeup, and makeup artistry.

The following content, listings, profiles, reviews, or other materials that include, depict, promote, solicit, facilitate, or imply any of the following are strictly prohibited on Wibet platforms:

- Pornographic or sexually explicit content;
- Nudity or sexually suggestive images, videos, services, or conduct;
- Sexual services, solicitation of sexual activity, or services intended primarily for sexual gratification;
- Hate speech, hateful conduct, or content that promotes, glorifies, or encourages discrimination, hostility, or violence against individuals or groups based on protected characteristics;
- Content that promotes, encourages, facilitates, or threatens hate crimes, violence, or other unlawful conduct;
- Content that is obscene, exploitative, threatening, harassing, or otherwise inappropriate for the platform; or
- Content that is unrelated to the Service Provider's listed services or the intended use of the platform.

Wibet reserves the right to remove, restrict, or disable access to any content, listing, profile, or account that violates these restrictions or that Wibet reasonably determines is inappropriate, harmful, or inconsistent with the purpose of the platform. Violations may result in immediate suspension or termination of the user's account, and where necessary, reports to appropriate authorities.

Photos

All photos posted by users must:

- Be relevant to self-care, beauty, grooming, or barbering;
- Reflect professional quality and conduct; and
- Avoid infringing on the rights or privacy of others.

By uploading a photo, each user affirms that they:

- Are the lawful owner of the image; and/or
- Have all necessary rights and permissions from any identifiable person featured.

Prohibited content includes, but is not limited to:

- Nudity or sexually explicit imagery;
- Irrelevant or misleading material;
- Infringing or copyrighted content without permission; and
- Offensive or inappropriate branding or text.

Wibet reserves the sole discretion to remove any content it deems inappropriate, misleading, or unrelated to the platform's purpose. Clients may report unauthorized use of their image or any violations of this policy to contact@wibetapp.com.

Upon receiving a report, Wibet will review the content within 10 business days. Repeated or serious violations may result in suspension or permanent removal of the account without further notice.

Service Providers must not misrepresent another person's work, photos, or identity as their own. Only photos of services personally performed may be posted. If a Client requests removal of their image from a profile or marketing material, the Service Provider must comply promptly. Failure to do so may result in disciplinary action, up to and including account suspension.

WIBET ACCOUNTS

Account Registration

By creating a Wibet App account ("Account"), you represent and warrant that you are at least 18 years of age and legally capable of entering into a binding agreement. Creating an Account grants you access to the Services offered by Wibet, subject to these Terms of Service, the Privacy Policy (which is incorporated herein by reference), and any additional restrictions communicated in writing by Wibet. When registering, you agree to provide truthful, accurate, current, and complete information as prompted by the registration process ("Registration Data"). You must not knowingly omit or misrepresent any material information. If your Registration Data changes, you agree to promptly update it within the platform or notify Wibet in writing.

You authorize Wibet to verify your Registration Data as necessary to confirm eligibility for use of the Services. Wibet reserves the right to suspend or terminate any Account that contains false, inaccurate, or incomplete information, or for failure to comply with registration requirements.

Account Identification

Upon registration, you will create or be assigned unique login credentials ("Account IDs"), including a username and password. You are required to register using your true and accurate legal name and identity.

Account IDs must be appropriate, non-offensive, and must not infringe on the rights of others. Wibet reserves the right to remove, edit, or reclaim any Account ID that it determines to be inappropriate, misleading, or infringing on someone else's intellectual property, including when a legitimate trademark owner notifies us of a conflict that is not connected to your real name or actual business.

Account Responsibility

Your Account is for personal and exclusive use. You agree not to share, sell, or allow another individual to use your Account IDs. You are solely responsible for maintaining the confidentiality and security of your Account credentials and for all activities conducted under your Account.

Wibet is not liable for any loss, damage, or liability resulting from unauthorized access to or use of your Account, including instances of theft, disclosure, or misuse of your login credentials.

If you become aware of any unauthorized use of your Account or any breach of security, you must immediately notify Wibet by filing a report on the Wibet App or by emailing contact@wibetapp.com.

While Wibet implements commercially reasonable security measures, you acknowledge that absolute privacy and security of transmitted data cannot be guaranteed.

Unclaimed Listings

Wibet may create Unclaimed Listings for publicly available businesses, salons, or independent service providers whose information is already visible on public websites or social platforms. These listings are generated to help Users discover local professionals and to allow Service Providers the option to later claim and manage their profile on the Wibet platform. Unclaimed Listings are not created for the purpose of endorsement, affiliation, or representation of any third-party business.

Any information displayed in an Unclaimed Listing is compiled from publicly accessible sources or submitted voluntarily by Users. Wibet does not profit from Unclaimed Listings and does not act as an agent, representative, or partner of any business included in such listings. All

interactions with or bookings made through an Unclaimed Listing are undertaken at the User's own risk and remain subject to the same terms, limitations, and disclaimers that apply elsewhere in this Agreement.

Some unclaimed profiles may include links to external platforms, websites, or social media pages. These third-party sites operate under their own Terms of Service and privacy practices, which are outside Wibet's control. By choosing to follow an external link, Users acknowledge that Wibet is not responsible for the content, policies, or actions of any third-party platform.

If you have a negative experience with a business featured in an Unclaimed Listing, you may file a formal complaint by contacting us at contact@wibetapp.com. Wibet may, at its discretion, remove or modify the listing in accordance with our community standards and platform policies.

ACCOUNT TERMINATION

Right to Terminate

Wibet reserves the right, at its sole discretion, to suspend or terminate your Account, access to the Platform, or use of the Services at any time and for any reason, including but not limited to:

- Violation of these Terms of Service or any other policy, guideline, or agreement with Wibet;
- Providing false, incomplete, inaccurate, or misleading information; or
- Engaging in dishonest, fraudulent, illegal, or otherwise inappropriate conduct.

Wibet may also suspend or terminate your Account without cause or prior notice if deemed necessary to protect the integrity, safety, or reputation of the platform and its users.

Effects of Termination

Upon the suspension or termination of your Account for any reason, you agree to the following:

- You remain bound by all provisions of this Agreement that by their nature should survive termination;
- You must immediately cease using the Services;
- Any licenses or permissions granted to you under this Agreement automatically terminate;
- Wibet may, but is not obligated to, delete or disable access to your data, content, or Account information stored on its servers; and
- Wibet shall not be liable to you or any third party for suspension, termination, or deletion

of Account data.

Wibet is not responsible for any compensation, reimbursement, or damages arising from termination, suspension, or any interruption of service. Termination does not relieve you of obligations incurred prior to the termination date, including but not limited to payment of fees, outstanding balances, or cancellation-related charges owed to Wibet or any Service Provider.

Fraudulent or Unauthorized Activity

Wibet is not liable for any losses, chargebacks, fraudulent transactions, or deceptive actions ("Fraudulent Actions") committed by any User. By using the Services, you release Wibet from all liability related to such actions. You agree to promptly notify Wibet of any suspected Fraudulent Actions that could impact the platform or other Users. Wibet reserves the right to suspend or permanently terminate any Account involved in, or suspected of facilitating, Fraudulent Actions.

Data and Content Preservation

It is solely your responsibility to back up your service listings, appointment records, client communications, and portfolio content externally. Wibet does not guarantee continued access to any data or content after suspension or termination, and deleted information cannot be recovered.

Wibet shall not be liable for business interruption, loss of data, loss of income, or missed opportunities resulting from any suspension or termination, regardless of cause.

LOYALTY PROGRAMS AND PROMOTIONS

Service Providers may choose to offer loyalty programs, referral incentives, discounts, or other promotional rewards to Clients. Any such program is created, managed, and enforced solely by the Service Provider, not by Wibet.

Wibet does not review, endorse, approve, sponsor, or enforce any promotional offer created by a Service Provider, nor does it act as a party to such offers. The Service Provider bears full legal, financial, and operational responsibility for any promotion they offer, including:

- Compliance with applicable federal, state, and local laws, including laws governing prepaid services, rebates, coupons, and gift offers;
- Disclosure of all terms in writing (including eligibility, expiration dates, usage limits, and refund rules); and
- Handling all disputes, misunderstandings, or claims arising from the promotion.

By offering a promotion through the platform, the Service Provider agrees to indemnify and hold harmless Wibet from any claim, loss, lawsuit, liability, or expense arising from such promotion.

WIBET COMMUNICATIONS

By creating an account or booking through the Wibet platform, you consent to receive SMS text messages related to your appointments, including confirmations, updates, reminders, rescheduling notices, and other service-related communications. Standard carrier messaging and data rates may apply.

You may opt out of receiving SMS messages at any time by contacting contact@wibetapp.com. However, opting out may affect your ability to receive booking notifications.

Your phone number may be shared only with the Service Provider you book with for the purpose of communicating about your appointment. Wibet does not sell, rent, or distribute your phone number to third parties for marketing purposes. Wibet is not liable for carrier issues or technical delivery failures.

By creating an Account, you consent to:

- The display of your contact information to Service Providers;
- Receiving text messages, push notifications, or in-app alerts related to scheduling, appointments, and platform operations; and
- Wibet's use of your phone number for identity verification and appointment-related communication.

Wibet does not sell, rent, or share phone numbers for marketing purposes and does not authorize unsolicited third-party messaging.

WIBET USE, LIMITATIONS, AND CHANGES TO THE SERVICE

Wibet may, at any time and at its sole discretion, modify, suspend, or discontinue any part of its Services, with or without notice. You acknowledge that Wibet is not liable for any interruption, error, delay, outage, or discontinuation of the Services.

Wibet will make reasonable efforts to maintain uptime, except in cases of:

- Planned system maintenance (advance notice will be provided where practical); or
- Events beyond Wibet's control, including but not limited to: natural disasters, acts of government, war, terrorism, civil unrest, labor disputes, power failure, internet disruption, or other force majeure events.

You acknowledge and agree that:

- Wibet has no obligation to update, support, or continue operating any version of the Services;
- Content you publish on the platform may be publicly visible and cannot always be controlled or removed once shared; and
- You are solely responsible for ensuring that your use of the platform complies with all applicable laws.

Wibet welcomes feedback but may use suggestions or ideas without obligation, compensation, or acknowledgment.

User Conduct – Prohibited Activities

To maintain a safe, lawful, and trustworthy platform, you agree not to:

- Impersonate another person or entity;
- Harass, threaten, stalk, intimidate, or harm any user;
- Carry or use weapons during appointments or service delivery, except as permitted by law;
- Violate any applicable law, regulation, or licensing requirement;
- Post false, misleading, defamatory, obscene, hateful, harassing, or illegal content;
- Infringe on intellectual property, privacy, or other legal rights;
- Upload viruses, malware, or malicious code;
- Reverse engineer, scrape, crawl, index, or data-mine the platform;
- Sell, rent, share, or transfer your account;
- Bypass or interfere with platform security measures;
- Use unauthorized automated tools to access or collect platform content; or
- Use Wibet for unlawful purposes or services unrelated to permitted beauty, grooming, or wellness services.

You further agree to:

- Keep your registration and account information accurate and up to date;
- Keep your account credentials secure and confidential;
- Not share, sell, or transfer your account to another person; and
- Maintain valid payment information, if applicable.

Content posted publicly on Wibet may be visible to others, including outside the Wibet community. Wibet cannot control how third parties may use or share publicly posted content. Feedback or suggestions you submit to Wibet may be used without the obligation to compensate you.

HIPAA NOTICE

Wibet is not a medical platform and is not designed to store, receive, or transmit protected health information ("PHI") as defined under the Health Insurance Portability and Accountability Act ("HIPAA"). You must not share PHI with Service Providers through the Wibet platform.

PIH includes any information relating to:

- An individual's past, present, or future physical or mental health;
- The provision of health care to an individual; or
- Payment history for health care services.

By using the platform, you acknowledge and agree that:

- Any PHI you share through the platform is done at your own risk; and
- Wibet assumes no liability for the exposure, misuse, or disclosure of PHI shared in violation of this notice.

SECURITY

Wibet implements commercially reasonable administrative, technical, and physical safeguards designed to protect User information from loss, unauthorized access, misuse, alteration, or disclosure. However, no platform, data transmission, or storage system can be guaranteed 100% secure.

You acknowledge and agree that:

- Wibet cannot guarantee that unauthorized third parties will never circumvent security measures;
- You submit information and content to the platform at your own risk; and
- Wibet is not liable for security breaches beyond its reasonable control.

MISCELLANEOUS; CHANGES TO TERMS

These Terms of Service, together with the Privacy Policy and any referenced policies, constitute the entire agreement between you and Wibet regarding the use of the Services, and supersede all prior written or oral agreements.

Wibet may, at its sole discretion, modify, update, or replace any portion of these Terms at any time. Wibet will make reasonable efforts to provide notice of material changes (e.g., via email or app notification), but failure to receive notice does not invalidate the revised Terms.

If you do not agree to the updated Terms, you must immediately stop using the platform and

close your Account. Continued use of Wibet after changes take effect constitutes your full and irrevocable acceptance of the updated Terms.

Wibet may assign its rights or obligations under these Terms at any time. Users may not assign theirs without written consent.

These Terms shall be governed by the laws of the State of California, without regard to conflict of law rules. You agree to the exclusive jurisdiction of the courts located in Los Angeles, California, for any dispute not subject to arbitration.

Failure by Wibet to enforce any right or provision is not a waiver of that right. If any provision is deemed unenforceable, the remaining Terms shall remain in full force and effect.

Any claim arising from use of the Services must be filed within 6 months of the event giving rise to the claim, or it is permanently barred.

DISPUTE RESOLUTION; BINDING ARBITRATION

Agreement to Arbitrate

You and Wibet agree that any dispute, claim, or controversy arising out of or relating to these Terms, the Services, or your relationship with Wibet (collectively, "Disputes") will be resolved through binding, individual arbitration, rather than in court, except as set forth below. Claims must be filed within six (6) months of the event giving rise to the claim, or it is permanently barred. This agreement to arbitrate is governed by the Federal Arbitration Act.

Informal Negotiation Required Before Arbitration

Before either party may commence arbitration, that party must first send the other a written notice of the Dispute ("Notice"). Notice to Wibet must be sent to contact@wibetapp.com and must include (a) your name and account email, (b) a description of the nature and basis of the Dispute, and (c) the specific relief sought. Notice to you will be sent to the email address associated with your account. After Notice is received, the parties agree to negotiate in good faith to resolve the Dispute for at least forty-five (45) days ("Negotiation Period"). Both parties agree that this informal negotiation process is a mandatory precondition to filing an arbitration demand or any court proceeding. If the parties do not resolve the Dispute within the Negotiation Period, either party may commence arbitration in accordance with this section. A party's compliance with this Notice and negotiation requirement may be raised at any time as a basis to stay or dismiss a prematurely filed arbitration or court action, and the statute of limitations and any filing deadlines will be tolled during the Negotiation Period.

Exceptions

Either party may bring an individual action in small claims court, and either party may seek injunctive or other equitable relief in court to prevent misuse of intellectual property, unauthorized access to the Services, or breach of confidentiality obligations.

Class Action Waiver

YOU AND WIBET AGREE THAT EACH MAY BRING CLAIMS AGAINST THE OTHER ONLY IN YOUR OR ITS INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS, COLLECTIVE, OR REPRESENTATIVE PROCEEDING. The arbitrator may not consolidate more than one person's claims and may not otherwise preside over any form of a representative or class proceeding.

Waiver of Jury Trial

YOU UNDERSTAND THAT IF EITHER PARTY ELECTS TO ARBITRATE, NEITHER PARTY WILL HAVE THE RIGHT TO SUE IN COURT OR HAVE A JURY TRIAL.

Arbitration Procedure

Arbitration will be administered by the American Arbitration Association ("AAA") under its then-current Consumer Arbitration Rules (or, if applicable, its Commercial Arbitration Rules) then in effect. The arbitration will be conducted in Los Angeles County, California, or, at your election, by videoconference or based on written submissions. Wibet will pay all filing, administration, and arbitrator fees for claims under \$10,000 unless the arbitrator finds the arbitration frivolous.

Opt-Out Right

You may opt out of this arbitration agreement by sending written notice via email to Wibet, Inc., Attention: Legal, at contact@wibetapp.com within 30 days of first accepting these Terms. Your written notice must include: (a) your username, (b) your name, (c) your address, (d) your telephone number, (e) your email address, and (f) a clear statement indicating that you do not wish to resolve claims through arbitration, demonstrating compliance with the 30-day time limit to opt out of the above arbitration and class action/jury trial waiver sections. Opting out does not affect any other provision of these Terms.

Severability of Class Waiver. If the class action waiver is found unenforceable as to a particular claim or request for relief, that claim or request must be severed from arbitration and may proceed in court, while the remainder of this arbitration agreement remains in force.

PROPRIETARY RIGHTS

Ownership of Intellectual Property

All text, images, logos, graphics, audio, video, code, software, data compilations, platform architecture, and other material made available through Wibet (collectively, "Content") are the exclusive property of Wibet or its licensors and are protected under U.S. and international copyright, trademark, and intellectual property laws.

The compilation, formatting, and arrangement of all Content is also the exclusive property of Wibet.

Trademarks

All names, logos, icons, and branding associated with Wibet are trademarks or service marks owned by Wibet or its licensors ("Trademarks"). No right or license to use Wibet Trademarks is granted unless expressly authorized in writing.

Any unauthorized use, reproduction, or imitation of Wibet Trademarks is strictly prohibited and may violate state, federal, or international law.

Use of Site and Content

The Wibet platform and its Content are intended solely for personal, non-commercial use. You may download or copy materials solely for personal reference. This does not grant you ownership, publication rights, or distribution rights.

You may not, without written permission from Wibet:

- Reproduce, publish, distribute, or publicly display platform content;
- Modify or create derivative works; or
- Sell, license, or exploit any portion of the platform or its Content;

Software

All software, source code, API frameworks, interfaces, and related files provided through the platform ("Software") are owned by Wibet or its licensors and are protected by law.

Unless explicitly permitted by a written license from Wibet, you may not:

- Reverse engineer, decompile, or disassemble the Software;
- Modify, rent, lease, loan, sell, sub-license, or distribute the Software;
- Use automated tools (bots, crawlers, scripts) to extract data or interact with the platform;
- Copy or replicate the Software architecture or code;

Restrictions on Use

You agree not to:

- Interfere with platform functionality or security;
- Use automated tools (bots, scrapers, etc.) to copy or extract data;
- Overload or damage the platform's infrastructure;
- Access the platform for competitive analysis, scraping, or data mining; or
- Circumvent access controls or authentication systems.

Wibet may suspend or terminate Accounts engaging in prohibited use.

CONTENT USAGE

Ownership & License Grant

By uploading, posting, or submitting any content (including images, videos, descriptions, and reviews) to Wibet, you retain ownership of your content and grant Wibet a non-exclusive, royalty-free, worldwide, sublicensable license, for the duration of your use of the Services and a wind-down period as described below, to:

- Use, display, reproduce, modify, adapt, and distribute your content on the Wibet platform;
- Feature your content in marketing, social media, advertising, and promotional materials; and
- Edit content (e.g., crop, resize, add branding) for platform consistency.

Termination of License

This license terminates upon deletion of your account or removal of the specific content, except that:

- Wibet may retain and continue using content that was already incorporated into a published marketing campaign, archival record, or promotional material as of the date of removal, for a reasonable wind-down period not to exceed twelve (12) months, after which such use will also cease upon written request; and
- Wibet may retain copies as required for legal, compliance, or dispute-resolution purposes for as long as necessary for those purposes.

No Transfer

This license is not transferable to unaffiliated third parties, except in connection with a merger, acquisition, or sale of substantially all of Wibet's assets, in which case the license transfers subject to the same terms and limitations described here.

Client Responsibility

By submitting content, you affirm that:

- You own the content or have legal permission to upload it;
- The content does not infringe any copyright, trademark, privacy, or publicity rights;
- You have obtained consent from any identifiable individual featured in the content; and
- Wibet is not liable for claims involving unauthorized or infringing content.

Content Removal / Opt-Out

You may request removal of your content, including from marketing materials, by emailing contact@wibetapp.com. Wibet will honor such requests within a reasonable timeframe, subject to the wind-down and legal-retention provisions above.

DISCLAIMERS

Wibet does not conduct criminal background checks, employment history checks, license verification, or professional vetting. Wibet uses a third-party identity verification service solely to confirm that a user's submitted identification matches the information provided.

Wibet does not guarantee any User's safety, character, qualifications, or compliance with law.

Service Accuracy

Wibet does not guarantee the accuracy, completeness, legality, reliability, or quality of any services advertised by Service Providers. All images, descriptions, pricing, and service claims are created solely by the Service Provider. Any discrepancies between what is advertised and what is delivered must be resolved directly between the Client and the Service Provider.

Wibet does not guarantee uninterrupted access to the app or platform. Wibet is not liable for losses or damages caused by downtime, outages, errors, or technical failures.

Service Providers may charge cancellation or no-show fees at their discretion. Wibet does not administer, enforce, or mediate these policies.

Platform Availability

Wibet does not guarantee uninterrupted access to the platform. Wibet is not liable for losses caused by outages, downtime, or technical issues.

User-Generated Content

Clients may post reviews of Service Providers. Wibet does not endorse, verify, monitor, or guarantee the truthfulness or accuracy of reviews, ratings, or user-submitted content. You understand that using the platform may expose you to content that is offensive, misleading, inaccurate, or otherwise objectionable.

Wibet reserves the right (but not the obligation) to remove or edit reviews that are defamatory, false, illegal, discriminatory, or violate platform standards. By posting a review, you grant Wibet a non-exclusive, royalty-free, worldwide license to use, display, reproduce, and distribute your review in connection with the platform.

Misuse of the review system (false reviews, harassment, retaliation, etc.) may result in review deletion, account suspension or termination.

Third-Party Links & Payments

Wibet may display links or references to third-party platforms (e.g., Cash App, Venmo, Zelle). Wibet is not responsible for the policies, services, disputes, or losses associated with third-party sites or payment methods.

Health & Safety

Service Providers are solely responsible for the legality, safety, cleanliness, and professionalism of their services, equipment, and service environment. By booking services in a private or non-commercial location, you acknowledge and accept the additional risk associated with in-home or on-site services.

If you experience unsafe, abusive, threatening, or unprofessional conduct, you may report it to contact@wibetapp.com. If you feel that you are in immediate danger or that a crime has occurred, you should contact local law enforcement or emergency services immediately.

Wibet is not responsible for criminal, harmful, or unlawful acts committed by Users. Wibet may review submitted reports but does not guarantee a response, resolution, action, or outcome. If Wibet receives a report involving suspected criminal activity, threats of violence, or other conduct that may require law enforcement involvement, Wibet may, where appropriate or legally required, cooperate with law enforcement authorities and provide information or records in response to valid legal process or other lawful requests. Wibet does not act as law enforcement and does not investigate or determine whether a User has committed a crime.

No Warranty

The Wibet platform and all services are provided "as is" and "as available," without warranties of any kind, express or implied.

LIMITATION OF LIABILITY & RELEASE

To the fullest extent permitted by law, Wibet shall not be liable for any claims, damages, or losses arising from or related to:

- Your interactions, communications, transactions, or disputes with other Users;
- The acts, omissions, conduct, representations, or misconduct of any User or other third party;
- The quality, safety, legality, availability, or performance of any services offered by Users;
- Any content, information, recommendations, reviews, or representations provided by Users or third parties;
- Third-party websites, applications, services, payment processors, or other platforms;
- Unauthorized access to, alteration of, or disclosure of your account, information, or User Content, except to the extent caused by Wibet's failure to meet obligations that cannot be excluded under applicable law; or

- Any other matter relating to the Services that is beyond Wibet's reasonable control.

Nothing in these Terms excludes or limits liability that cannot be excluded or limited under applicable law.

Maximum Liability

To the fullest extent permitted by applicable law, the Wibet Parties' total aggregate liability to you for any and all claims arising out of or relating to these Terms or the Services, whether based in contract, tort (including negligence), statute, or any other legal theory, shall not exceed the greater of:

- One hundred U.S. dollars (US \$100); or
- The total amount of platform fees, if any, actually paid by you to Wibet during the twelve (12) months immediately preceding the event giving rise to the claim.

This limitation applies to the fullest extent permitted by applicable law, regardless of whether Wibet was advised of the possibility of such damages.

Release of Claims

To the fullest extent permitted by applicable law, you agree to release, discharge, and hold harmless Wibet from claims, demands, losses, liabilities, damages, costs, and expenses arising out of or relating to:

- Your interactions, communications, transactions, or disputes with other Users;
- The acts, omissions, conduct, or misconduct of Users or other third parties;
- Services provided, arranged, or advertised by Users, including their quality, safety, legality, or performance;
- Payments or transactions processed through third-party payment providers or platforms; and
- Any dispute between you and another User or third party.

You understand that Wibet is a technology and marketplace platform that facilitates connections between independent service providers and clients seeking self-care and beauty services. Wibet does not provide, supervise, control, or guarantee the services you offer through the platform. You are solely responsible for the services you provide, your interactions and transactions with clients, and your compliance with all applicable laws, regulations, licensing requirements, and professional standards. Wibet is not responsible for your acts or omissions, or for the acts or omissions of clients or other third parties.

If you are a California resident, you expressly waive the protections of California Civil Code § 1542. You acknowledge and agree that, to the fullest extent permitted by applicable law, the release above applies to claims that you know about as well as claims that you may not know or

suspect to exist at the time you agree to the release. This waiver applies only to the extent such waiver is permitted by applicable law.

Acknowledgment

By accessing or using the Services as a client, you acknowledge and agree that:

- Wibet is a technology and marketplace platform that facilitates connections between independent service providers and clients seeking self-care and beauty services;
- Service Providers are independent individuals or businesses and are solely responsible for the services they offer and provide through the platform, including the quality, safety, legality, pricing, scheduling, and performance of those services;
- Wibet does not employ, supervise, direct, or control Service Providers or the manner in which they provide their services to you;
- Wibet does not guarantee the identity, qualifications, licenses, certifications, conduct, safety, or professionalism of any Service Provider, except for any specific verification expressly identified by Wibet;
- You are responsible for reviewing Service Provider profiles, services, policies, availability, pricing, and other information and for exercising reasonable judgment when selecting and booking a Service Provider;
- You are solely responsible for your interactions, communications, appointments, transactions, and disputes with Service Providers;
- You are responsible for providing accurate information, communicating your needs and preferences clearly, following applicable Service Provider policies, and complying with the terms associated with your booking;
- You are responsible for exercising reasonable judgment and taking appropriate precautions when communicating with or meeting Service Providers, including taking appropriate safety measures when receiving services in person;

Nothing in this Section limits or waives any rights, obligations, or remedies that cannot lawfully be limited, waived, or released under applicable law.

INDEMNIFICATION

User Indemnification Obligations

You agree to indemnify, defend, and hold harmless Wibet and its affiliates, officers, directors, employees, agents, licensors, and service partners from and against any and all claims, losses, liabilities, damages, costs, and expenses (including reasonable attorneys' fees) arising out of or related to:

- Your breach of these Terms of Service or any applicable law;

- Your negligent, unlawful, fraudulent, or harmful act or omission, or that of anyone using your account with your authorization;
- Any content you upload, post, or distribute through the platform, to the extent such content infringes a third party's rights or violates these Terms; or
- Any claim by a third party arising from services you performed or offered, to the extent such claim arises from your own act, omission, or breach of professional or legal obligations (and not from Wibet's own negligence or willful misconduct).

This indemnification obligation does not extend to claims arising solely from another User's independent misconduct, Wibet's own negligence or willful misconduct, or Wibet's breach of these Terms.

Notice and Cooperation

Wibet will provide you with prompt notice of any claim for which it seeks indemnification. Wibet reserves the right, at its own expense, to assume exclusive control and defense of any matter otherwise subject to indemnification by you, in which case you agree to reasonably cooperate with Wibet's defense. You may not settle any claim on Wibet's behalf without Wibet's prior written consent.

Your indemnification obligation survives account termination and use of the Service.

PRIVACY

Commitment to Privacy

Wibet is committed to safeguarding the privacy and security of user information. Our full privacy practices are detailed in the Wibet Privacy Policy, which is incorporated by reference into these Terms.

Information Collected

Wibet collects personal and transactional information necessary to operate the platform, including but not limited to:

- Name, email address, account credentials, and relevant profile information;
- Appointment booking activity;
- Communication logs, app usage data, and device identifiers; or
- Identity verification data (processed through a third-party provider).

A full data list is available in the Privacy Policy.

Your Information

Wibet may use your personal information to:

- Provide, maintain, and improve the Services;
- Process bookings, transactions, and communications;
- Send confirmations, updates, notifications, and support messages;
- Respond to Service Provider inquiries;
- Deliver security alerts, policy changes, or required notices; and/or
- Send promotional or marketing communications (only when legally permitted).

Sharing of Information

Wibet does not sell personal data, **but** may share information only as necessary to:

- Provide platform services (e.g., cloud hosting, identity verification, support software);
- Comply with legal obligations or government requests; or
- Protect rights, safety, and legal interests of Wibet and its users.

All such disclosures are governed by contractual confidentiality and data-protection requirements.

Data Security

We implement commercially reasonable administrative, technical, and physical safeguards to protect personal data. However, no electronic transmission or storage system is completely secure, and we cannot guarantee absolute security.

User Rights

Users may have rights under applicable law to:

- Access or request a copy of their personal data;
- Request correction or deletion of inaccurate data; and
- Request restriction of processing or withdraw consent.

These rights are detailed in the Privacy Policy.

Changes to Privacy Practices

Wibet may update this Privacy section or the Privacy Policy at any time. Changes will be posted with a revised "Last Updated" date, and additional notice may be provided where required by law.

Contact

For privacy questions, concerns, or data requests, contact:
contact@wibetapp.com

PRIVACY POLICY

Wibet Privacy Policy

Effective Date: September 15, 2026

Wibet ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application and related services (collectively, the "Services"). **Our website is informational only, it does not collect personal information, use cookies, or use tracking technologies of any kind.** All data collection described in this Policy occurs through the Wibet mobile app. This Privacy Policy applies to users located in the United States.

1. Age Eligibility

Wibet is intended for use by individuals **18 years of age or older**. We do not knowingly collect personal information from anyone under 18. If we learn that we have collected information from a user under 18, we will take steps to delete it. If you believe a minor has provided us information, contact us at contact@wibetapp.com.

2. Information We Collect

Category	Examples of Data Collected
Personal Information	First name, last name, business name, email address, phone number, profile photo, photos, birthday, address, IP address, appointment information, profile information reflecting personal preferences and characteristics
Sensitive Personal Information	Government-issued identification (driver's license or state ID); precise geolocation (if enabled); account login credentials
Account Information	Login credentials, service preferences, provider details
Usage Data	Device type, app interactions, features used
Location Data (if enabled)	Approximate or precise location when booking services
Communication Data	Messages exchanged between users within the app

App Tracking See Section 10 below
Data

3. Sources of Personal Data

We collect personal data from the following sources:

- **Directly from you**- when you create an account, update your profile, upload identification for verification, or communicate with other users.
- **Automatically from your device**- through app interactions and SDK-based tracking technologies within the app (see Section 10). Our website does not collect data automatically.
- **Third-party service providers**- payment processors, identity/authentication providers, and analytics and advertising partners.

4. How We Use Your Information

We use your information to:

- Provide and improve Wibet's Services
- Verify user identity and prevent fraud
- Facilitate bookings and communication between users
- Enforce our policies and community guidelines
- Measure and improve advertising effectiveness through our analytics and advertising partners
- Comply with legal obligations

5. How We Share Your Information

We do not sell your personal information in exchange for money. However, Wibet uses third-party advertising and analytics SDKs (software development kits) embedded in our **mobile app**. These SDKs collect device identifiers, usage data, and similar information, and share it with the SDK providers for purposes of analytics, ad targeting, and measurement. Our website does not use SDKs, cookies, or any tracking technology and does not participate in this sharing.

Under California's CPRA and similar state privacy laws, this activity is legally classified as a "sale" or "share" of personal information, even though Wibet does not receive money for it. We disclose this to you directly rather than describing it as merely theoretical, and we provide an opt-out mechanism described in Section 6.

We share information with:

- **Service Providers:** Third-party vendors that help us operate Wibet (e.g., payment processors, identity verification providers).
- **Advertising & Analytics Partners:** Third-party advertising and analytics SDK providers, as described above. This includes sharing described in Section 9 regarding user-generated content shared for marketing purposes.
- **Legal Compliance:** Law enforcement or regulators, if required by law or to protect our rights.
- **Business Transfers:** In connection with a merger, acquisition, or sale of assets.

To opt out of this sale/sharing, see Section 6 ("Right to Opt Out") or use the "Do Not Sell or Share My Personal Information" control located within the Wibet app. This opt-out is not available on our website because our website does not collect or share personal information.

6. Your Privacy Rights (United States)

If you are a resident of California, Colorado, Connecticut, Virginia, Utah, or another U.S. state with a comprehensive privacy law, you may have some or all of the following rights, depending on your state of residence:

- **Right to Know/Access:** Request details about the personal information we collect, use, and share.
- **Right to Delete:** Request deletion of your personal data, subject to legal exceptions.
- **Right to Correct:** Request correction of inaccurate personal information.
- **Right to Opt Out of Sale/Sharing:** Opt out of the sale or sharing of your personal information (including the SDK-based sharing described in Section 5) and of targeted advertising, using the "Do Not Sell or Share My Personal Information" control in the Wibet app.
- **Right to Limit Use of Sensitive Personal Information:** Direct us to limit use of sensitive personal information (e.g., government ID) to what is necessary to provide the Services.
- **Non-Discrimination:** We will not discriminate against you for exercising your privacy rights.

To exercise these rights, contact us at contact@wibetapp.com. We will verify your identity before fulfilling requests involving sensitive categories such as government ID.

7. Data Security and Retention

We use appropriate physical, technical, organizational, and administrative measures to protect Personal Information, calibrated to its sensitivity. Government identification documents are encrypted at rest and access is restricted to personnel who need it for verification purposes.

No method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

Retention: We retain Personal Information for as long as your account is active or as needed to provide the Services. **Government identification documents are retained for as long as your account remains active, and for one (1) year following account deletion**, after which they are securely deleted, unless a longer period is required by law, to resolve disputes, or to enforce our agreements. We may retain anonymized or aggregated data that no longer identifies you indefinitely.

Security Incidents: In the event of a data breach affecting your Personal Information, we will notify you and/or applicable regulators as required by applicable law.

Users should never share personal or identifying information with other users outside the scope necessary for booking and service transactions. If you suspect someone is impersonating Wibet or attempting to obtain your data fraudulently, contact us at contact@wibetapp.com.

8. Your Choices

You may:

- Update or delete your profile information
- Adjust app permissions (e.g., location access)
- Opt out of marketing emails
- Opt out of the sale/sharing of personal information and targeted advertising, including SDK-based sharing (see Sections 5 and 6)
- Manage app tracking technologies (see Section 10)
- Request access to, correction of, or deletion of your data by contacting contact@wibetapp.com

9. User-Generated Content (Service Providers)

Wibet collects and stores content uploaded by service providers, which may be used to:

- Display profiles and services within the Wibet app
- Support marketing and promotional purposes, including social media features and advertisements
- Support internal analytics and business development

We share user-generated content with third-party marketing partners, affiliates, advertising SDK providers, and social media platforms for advertising and promotional purposes. **As described in Section 5, this sharing constitutes a "sale" or "share" of personal information under applicable state privacy law, and you have the right to opt out** as described in Section 6.

Content Removal: Content uploaded to Wibet may remain publicly visible unless removed by the service provider or as required by law. Providers may request content removal by contacting contact@wibetapp.com. Note that content already shared to or cached by third-party platforms may not be fully retractable once posted.

10. App Tracking Technologies

Wibet's **website does not use cookies, SDKs, or any tracking technology, and does not collect personal information beyond what you voluntarily provide by contacting us.** All tracking described below occurs solely within the **Wibet mobile app**, through embedded SDKs (not browser cookies). These technologies fall into the following categories:

Category	Purpose	Examples	Can You Opt Out?
Strictly Necessary	Required for core app functionality — login, security, booking flow	Authentication tokens, session identifiers	No — required for the Services to function
Functional	Remember in-app preferences and settings	Language preference, saved search filters	Yes — via in-app settings
Analytics	Understand how users interact with the app to improve it	Google Analytics	Yes — via the in-app "Do Not Sell or Share" control (Section 6)
Advertising / SDK-Based Sharing	Ad targeting, measurement, and the sharing described in Sections 5 and 9	Meta SDK, Google Ads SDK, TikTok SDK	Yes — via the in-app "Do Not Sell or Share" control (Section 6)

You can manage mobile ad identifiers directly through your device settings (e.g., iOS App Tracking Transparency), in addition to the in-app opt-out control described in Section 6.

11. Third-Party Links

Wibet may contain links to third-party websites. We are not responsible for their privacy practices and encourage you to review their policies before sharing personal information.

12. Changes to This Policy

We may update this Privacy Policy from time to time. Material changes will be posted with an updated effective date, and where required by law, we will provide additional notice (e.g., in-app

notification) before the changes take effect. Continued use of Wibet after modifications constitutes acceptance of the revised policy.

13. Contact Us

Questions or concerns about this Privacy Policy: [**contact@wibetapp.com**](mailto:contact@wibetapp.com)