

Wibet Privacy Policy

Effective Date: September 15, 2026

Wibet ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application and related services (collectively, the "Services"). **Our website is informational only, it does not collect personal information, use cookies, or use tracking technologies of any kind.** All data collection described in this Policy occurs through the Wibet mobile app. This Privacy Policy applies to users located in the United States.

1. Age Eligibility

Wibet is intended for use by individuals **18 years of age or older**. We do not knowingly collect personal information from anyone under 18. If we learn that we have collected information from a user under 18, we will take steps to delete it. If you believe a minor has provided us information, contact us at contact@wibetapp.com.

2. Information We Collect

Category	Examples of Data Collected
Personal Information	First name, last name, business name, email address, phone number, profile photo, photos, birthday, address, IP address, appointment information, profile information reflecting personal preferences and characteristics
Sensitive Personal Information	Government-issued identification (driver's license or state ID); precise geolocation (if enabled); account login credentials
Account Information	Login credentials, service preferences, provider details
Usage Data	Device type, app interactions, features used
Location Data (if enabled)	Approximate or precise location when booking services
Communication Data	Messages exchanged between users within the app

App Tracking See Section 10 below
Data

3. Sources of Personal Data

We collect personal data from the following sources:

- **Directly from you**- when you create an account, update your profile, upload identification for verification, or communicate with other users.
- **Automatically from your device**- through app interactions and SDK-based tracking technologies within the app (see Section 10). Our website does not collect data automatically.
- **Third-party service providers**- payment processors, identity/authentication providers, and analytics and advertising partners.

4. How We Use Your Information

We use your information to:

- Provide and improve Wibet's Services
- Verify user identity and prevent fraud
- Facilitate bookings and communication between users
- Enforce our policies and community guidelines
- Measure and improve advertising effectiveness through our analytics and advertising partners
- Comply with legal obligations

5. How We Share Your Information

We do not sell your personal information in exchange for money. However, Wibet uses third-party advertising and analytics SDKs (software development kits) embedded in our **mobile app**. These SDKs collect device identifiers, usage data, and similar information, and share it with the SDK providers for purposes of analytics, ad targeting, and measurement. Our website does not use SDKs, cookies, or any tracking technology and does not participate in this sharing.

Under California's CPRA and similar state privacy laws, this activity is legally classified as a "sale" or "share" of personal information, even though Wibet does not receive money for it. We disclose this to you directly rather than describing it as merely theoretical, and we provide an opt-out mechanism described in Section 6.

We share information with:

- **Service Providers:** Third-party vendors that help us operate Wibet (e.g., payment processors, identity verification providers).
- **Advertising & Analytics Partners:** Third-party advertising and analytics SDK providers, as described above. This includes sharing described in Section 9 regarding user-generated content shared for marketing purposes.
- **Legal Compliance:** Law enforcement or regulators, if required by law or to protect our rights.
- **Business Transfers:** In connection with a merger, acquisition, or sale of assets.

To opt out of this sale/sharing, see Section 6 ("Right to Opt Out") or use the "Do Not Sell or Share My Personal Information" control located within the Wibet app. This opt-out is not available on our website because our website does not collect or share personal information.

6. Your Privacy Rights (United States)

If you are a resident of California, Colorado, Connecticut, Virginia, Utah, or another U.S. state with a comprehensive privacy law, you may have some or all of the following rights, depending on your state of residence:

- **Right to Know/Access:** Request details about the personal information we collect, use, and share.
- **Right to Delete:** Request deletion of your personal data, subject to legal exceptions.
- **Right to Correct:** Request correction of inaccurate personal information.
- **Right to Opt Out of Sale/Sharing:** Opt out of the sale or sharing of your personal information (including the SDK-based sharing described in Section 5) and of targeted advertising, using the "Do Not Sell or Share My Personal Information" control in the Wibet app.
- **Right to Limit Use of Sensitive Personal Information:** Direct us to limit use of sensitive personal information (e.g., government ID) to what is necessary to provide the Services.
- **Non-Discrimination:** We will not discriminate against you for exercising your privacy rights.

To exercise these rights, contact us at contact@wibetapp.com. We will verify your identity before fulfilling requests involving sensitive categories such as government ID.

7. Data Security and Retention

We use appropriate physical, technical, organizational, and administrative measures to protect Personal Information, calibrated to its sensitivity. Government identification documents are encrypted at rest and access is restricted to personnel who need it for verification purposes.

No method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

Retention: We retain Personal Information for as long as your account is active or as needed to provide the Services. **Government identification documents are retained for as long as your account remains active, and for one (1) year following account deletion**, after which they are securely deleted, unless a longer period is required by law, to resolve disputes, or to enforce our agreements. We may retain anonymized or aggregated data that no longer identifies you indefinitely.

Security Incidents: In the event of a data breach affecting your Personal Information, we will notify you and/or applicable regulators as required by applicable law.

Users should never share personal or identifying information with other users outside the scope necessary for booking and service transactions. If you suspect someone is impersonating Wibet or attempting to obtain your data fraudulently, contact us at contact@wibetapp.com.

8. Your Choices

You may:

- Update or delete your profile information
- Adjust app permissions (e.g., location access)
- Opt out of marketing emails
- Opt out of the sale/sharing of personal information and targeted advertising, including SDK-based sharing (see Sections 5 and 6)
- Manage app tracking technologies (see Section 10)
- Request access to, correction of, or deletion of your data by contacting contact@wibetapp.com

9. User-Generated Content (Service Providers)

Wibet collects and stores content uploaded by service providers, which may be used to:

- Display profiles and services within the Wibet app
- Support marketing and promotional purposes, including social media features and advertisements
- Support internal analytics and business development

We share user-generated content with third-party marketing partners, affiliates, advertising SDK providers, and social media platforms for advertising and promotional purposes. **As described in Section 5, this sharing constitutes a "sale" or "share" of personal information under applicable state privacy law, and you have the right to opt out** as described in Section 6.

Content Removal: Content uploaded to Wibet may remain publicly visible unless removed by the service provider or as required by law. Providers may request content removal by contacting contact@wibetapp.com. Note that content already shared to or cached by third-party platforms may not be fully retractable once posted.

10. App Tracking Technologies

Wibet's **website does not use cookies, SDKs, or any tracking technology, and does not collect personal information beyond what you voluntarily provide by contacting us.** All tracking described below occurs solely within the **Wibet mobile app**, through embedded SDKs (not browser cookies). These technologies fall into the following categories:

Category	Purpose	Examples	Can You Opt Out?
Strictly Necessary	Required for core app functionality — login, security, booking flow	Authentication tokens, session identifiers	No — required for the Services to function
Functional	Remember in-app preferences and settings	Language preference, saved search filters	Yes — via in-app settings
Analytics	Understand how users interact with the app to improve it	Google Analytics	Yes — via the in-app "Do Not Sell or Share" control (Section 6)
Advertising / SDK-Based Sharing	Ad targeting, measurement, and the sharing described in Sections 5 and 9	Meta SDK, Google Ads SDK, TikTok SDK	Yes — via the in-app "Do Not Sell or Share" control (Section 6)

You can manage mobile ad identifiers directly through your device settings (e.g., iOS App Tracking Transparency), in addition to the in-app opt-out control described in Section 6.

11. Third-Party Links

Wibet may contain links to third-party websites. We are not responsible for their privacy practices and encourage you to review their policies before sharing personal information.

12. Changes to This Policy

We may update this Privacy Policy from time to time. Material changes will be posted with an updated effective date, and where required by law, we will provide additional notice (e.g., in-app

notification) before the changes take effect. Continued use of Wibet after modifications constitutes acceptance of the revised policy.

13. Contact Us

Questions or concerns about this Privacy Policy: [**contact@wibetapp.com**](mailto:contact@wibetapp.com)